

8:30 - 11:00 a.m.  
Sierra/Cascade

**A Tale of O**  
MARTHA MILLER, *Vice President, Good Measure, Inc.* An informational and experiential examination of the impact of diversity on workgroups.

11:15 - 12:30 p.m.  
Sierra/Cascade

**State Support for Higher Education**  
LUCY KILLEA, *State Senator, San Diego.* The dichotomy between the increased need for a well educated and trained workforce and the steadily decreasing State support for higher education

12:30 p.m.

**Closing Remarks & Adjournment**

#### The 1992-93 ABOG Steering Committee

Chair: Maureen McLean (UCSC)  
Treasurer: Janis Rosebrook (UCLA)  
Secretary: Cindy Smith (UCSC)

#### Committees:

**Facilities:** Rachel Mallery / Lillie Murphy (UCD) - 1993  
Cherie Francis / Karen van Boemel (UCLA) - 1994

**Hospitality:** Juli Gotschalk / Chris Nelson (UCSB)

**Program:** Gail Armorer (UCI), DeWayne Green (UCI), Lois Bell (UCR), Cheryl Brown (UCSD), Barbara Seipel (UCSD), Marge Halloran (UCSF), Karen Eldred (UCSF), and special thanks to Steven Roth (UCLA) for his assistance with both program and 1994 facilities.

**Registration:** Ruth Tobey / M.J. Tyler (UCB)

# Thriving on Change

**ABOG**  
**ABOG '93**  
*University of California*

**Twenty-Fifth Annual**

**ACADEMIC BUSINESS OFFICERS CONFERENCE**

**April 18 - 21, 1993**

**Red Lion Hotel, Sacramento CA**

**There will be no smoking permitted in any of the conference rooms**

**Sunday, April 18**

4:00 - 5:30 p.m.  
Main Lobby

**Registration**

5 - 7:00 & 8 - 10:00 p.m.

**Hospitality Suite**

**Monday, April 19**

7:00 - 8:00 a.m.  
Red Lion Foyer

**Continental Breakfast**

8:00 - 8:15 a.m.  
Sierra/Cascade

**Welcome**  
MAUREEN MCLEAN, *Chair,*  
*1992-93 ABOG Steering Committee*

8:15 - 10:00 a.m.  
Sierra/Cascade

**Keynote Address: Managing the University in the Next Decade**  
PAUL SYPHERD, *Senior Vice President for Academic Affairs and Provost, University of Arizona.*  
The many serious challenges which managers in higher education face in the next decade.

<sup>10:15</sup>  
~~10:00~~ - 12:00 noon  
Sierra/Cascade

**After Rightsizing - What?**  
DANIEL BOGGAN, Jr., *Vice Chancellor - Business and Administrative Services, University of California at Berkeley.*  
Rightsizing and maintaining diversity demands that managers put service first and consider fully the effects of their actions on the entire campus.

12:00 - 1:30 p.m.  
Siskiyou/Donner

**Lunch**

1:30 - 3:00 p.m.  
Sierra/Cascade

**The University of California Budget: Today and Tomorrow.**  
JESSE D. SHAW, *Special Assistant to the Vice President for University and External Relations.* Insights on the current budget, the budget process and its future prospects.

3:15 p.m.

**U.C. Davis Tour/Reception**  
Meet in front of hotel for bus to campus.

6:30 - 10:30 p.m.

**Hospitality Suite**

**Tuesday, April 20**

7:00 - 8:00 a.m.  
Red Lion Foyer

**Continental Breakfast**

8:00 - 4:30 p.m.  
Sierra/Cascade

**What is TQM?**  
NANCY HOWARD, *Quality Manager, Department of Human Services, Oregon State University.* An introduction to Total Quality Management, including group activities to experience its techniques & results.

12:00 - 1:30 p.m.  
Siskiyou/Donner

**Lunch**

5:30-7:00 & 8-10:30 p.m. **Hospitality Suite**

**Wednesday, April 21**

7:00 - 8:30 a.m.  
Cedar/Pine

**Breakfast**