

1991-92 ABOG Steering Committee

Gail Armorer University of California, Irvine	Rachel Mallory University of California, Davis
Lois Bell University of California, Riverside	Kate Maxey University of California, Irvine
Cheryl Brown University of California, San Diego	Lillie Murphy University of California, Davis
Mary DiFranco University of California, Santa Cruz	Marge O'Halloran University of California, San Francisco
Juli Gotschalk University of California, Santa Barbara	Doris Phinney University of California, Santa Barbara
Harry Grow University of California, San Diego	Janis Rosebrook University of California, Los Angeles
Carolyn Koster University of California, San Francisco	Diane Skaggs University of California, Riverside
Leslie Leonard University of California at Berkeley	Ruth Tobey University of California at Berkeley
Maureen McLean University of California, Santa Cruz	Karen van Boemel University of California, Los Angeles

Committees:

Chair: Diane Skaggs
Treasurer: Janis Rosebrook
Facilities: Juli Gotschalk and Doris Phinney
Hospitalities: Gail Armorer and Kate Maxey
Program: Cheryl Brown, Mary DiFranco, Harry Grow,
Carolyn Koster, Maureen McLean, Karen van Boemel
Registration: Leslie Leonard and Ruth Tobey

MASTERING THE CHALLENGES OF THE 90's: TRANSITION TO THE 21ST CENTURY

ABOG
ABOG '92
University of California

Twenty-Fourth Annual
ACADEMIC BUSINESS OFFICERS CONFERENCE

April 26-28, 1992

Doubletree Hotel, Ventura, CA

There will be no smoking permitted in any of the conference rooms

Sunday April 26

10:00 a.m. — 11:00 a.m.

REGISTRATION — *NOTE: This is conference registration only. Room check-in will take place at the end of the afternoon session. Luggage storage information will be available at the registration table.*

11:00 a.m. — 12:30 p.m.

OPENING BRUNCH — *Salon 2**

12:30 p.m. — 12:45 p.m.

OPENING REMARKS

DIANE SKAGGS, Chair, 1991-92 ABOG Steering Committee

12:45 p.m. — 1:45 p.m.

KEYNOTE ADDRESS

CRISTINA BANKS, Director of Undergraduate Programs, Walter A. Haas School of Business, UCB will present seven key trends and their implications of potential problems, and solutions, for managers in the year 2000 and beyond.

2:00 p.m. — 4:00 p.m.

SUSTAINING EXCELLENCE IN THE 21st CENTURY: A VISION AND STRATEGIES FOR THE UNIVERSITY OF CALIFORNIA'S ADMINISTRATION

RICHARD WEST, Associate Vice President, UCOP and STEVEN RELYEA, Vice Chancellor, Business Affairs, UCSD, will provide the findings and recommendations of the UCOP task force and a perspective on implementing changes on a campus level to help managers survive the challenges of the 21st century.

Monday, April 27

7:00 a.m. — 8:00 a.m.

CONTINENTAL BREAKFAST

8:00 a.m. — 12:00 p.m.

UNLEASHING CREATIVE ENERGY AT WORK

MARTHA G. MILLER, Associate Dean, Anderson Graduate School of Management UCLA, will discuss successful tips and strategies, followed by a brain-storming session to work on problems and issues common to us all.

12:00 p.m. — 1:30 p.m.

LUNCH — *Courtyard*

1:30 p.m. — 3:00 p.m.

THE REFORMATION COMES TO THE UNIVERSITY

SUSAN M. SCHAFFER, Vice President for Administrative Resources, Stanford University, will present general practices and personal strategies for university administrators in confronting the "university reformation" engendered by the financial crisis of the 90s.

3:15 p.m.

Optional Tour of the Santa Barbara Campus, — tour hosted by Murray Schwartz, UCSB Vice Chancellor, Academic Affairs

Tuesday, April 28

7:00 a.m. — 8:00 a.m.

CONTINENTAL BREAKFAST

8:00 a.m. — 9:30 a.m.

TRANSFORMATION IN HIGHER EDUCATION

JAMES I. PENROD, Vice President, Information Resources Management, California State University Los Angeles, will discuss examining and redesigning administrative processes in light of modern Information Technology (IT): procedures, policies and job descriptions oriented to outcomes rather than tasks. The resulting networked organization will have fewer levels, better communication, more flexibility.

10:00 a.m. — 11:30 a.m.

CAN WE MANAGE DISABILITY IN THE WORKPLACE?

BRUCE GOYA, Coordinator, Employee Support Programs, U.C. Office of the President will outline difficult issues of the 90s: health, disability and compliance with new legislation; AIDS, addiction, stress and other debilitating conditions which challenge managers to provide support but still get the job done.

11:30 a.m. — 1:30 p.m.
Courtyard

LUNCH AND ROOM CHECK OUT (*by 1:30*)
12N

1:30 p.m. — 3:00 p.m.

MANAGING YOURSELF AND LEADING OTHERS IN A CHANGING WORLD

TERRY PAULSON, Psychologist and Management Consultant Managers must cope with rapid change in the workplace and need to find that middle ground between doormat and steamroller. Learn practical strategies for initiating and sustaining self-change, to make self-criticism useful and to catch yourself being effective.

3:00 p.m.

CLOSING REMARKS